



Career Development Facilitator, Employment Connection Center **Job Posting Announcement**

Posting Date: 10/15/21

Posting Number: 1452488

Classification: Human Services

Functional Job Title: Career Development Facilitator

Status & FLSA: Regular, Full-time

Bargaining Unit: Non-Exempt/CUB

Grade: 918

Location: 1410 Bush Street, Baltimore, MD 21230

About City of Baltimore, Mayor's Office of Employment Development:

The Mayor's Office of Employment Development (MOED) coordinates and directs workforce development initiatives responsive to the needs of Baltimore City employees and job seekers in order to enhance and promote the local economy. At MOED, we view our mission broadly to deliver *economic justice to our city!* To us, economic justice means creating an equitable workforce system for all residents – especially those who have been generationally and systemically disadvantaged – one that is responsive to their needs and ensures viable economic opportunities. Our vision is for every City resident to maximize his/her career potential and all employers have the human resources to grow and prosper – *a workforce system that works.*

Position Overview:

A Career Development Facilitator job responsibility involves providing a variety of supportive employment services designed to enhance participants' employability. This includes combinations of the following activities: counseling, assessment, employability development planning, motivational and world of work workshops, job development and placement.

Essential Duties and Responsibilities:

- Develop and conduct workshop sessions which seek to accomplish one or more of the following objectives:
 - Provide instruction in job seeking, job retention and all related aspects of the world of work,
 - Motivate interest;
 - Build self-esteem; and
 - Foster positive attitudes.
- Recruit and screen enrollees for eligibility based on legislative funding and make appropriate referral and placement in training opportunities and/or jobs
- Assesses customers' employment needs, skills and abilities; identify support services and make referrals
- Assist customers in developing an employment development plan and modify plans as circumstances warrant Achieve program performance goals regarding enrollment, retention, completion and placement in jobs, colleges or further training
- Assesses customers' adjustment and progress toward attainment of program objectives on work sites, in workshops and educational components

- Monitor work sites to determine client progress and provide support for assigned enrollees and employers Track and document customer progress through the system and intervene as necessary
- Perform other duties as required

Knowledge, Skills and Abilities:

- Develop, foster and maintain effective working relationship with MOED clients, program participants/ customers, co-workers, public and private agency staff
- Verbal and written communication skills; Presentation skills to conduct workshop training
- Solid organizational skills; execute work assignments on time in the format required
- Proficient in MS Office Product Suite to include MS Word, Excel, Outlook
- Capable of learning and using designated Agency and/or City/State software programs as required

Minimum Required Education and Experience:

- Two years of college with coursework in Psychology, Human Services or related subject; four years, Bachelor's degree preferred
- Two years of experience in vocational rehabilitation, job development, or related human service field
- Global Career Development Certification is desirable, or an
- Equivalent combination of acceptable education and experience

Interested applicants may apply via this [link](#)

City of Baltimore, Mayor's Office of Employment Development is an Equal Opportunity Employer and Service Provider.