

COVID-19 MOED Response

Mayor's Office of Employment Development
Frequently Asked Questions
As of 9/29/20

Unemployment Insurance & Other Benefits

QUESTION: I have been laid off due to COVID-19. Can I apply for Unemployment Insurance?

Answer: Yes. You can apply for benefits by clicking [here](#). More information is [here](#).

QUESTION: I was told to attend a workshop at the One-Stop Career Center this week to keep my Unemployment Insurance (UI) benefits. The center is closed. Will I lose my benefits?

Answer: State staff will call you and go over what you need to do to receive benefits.

QUESTION: Can you help me find food and pay bills?

Answer: Yes. For food sites, click [here](#). You can apply for food stamps or SNAP and TCA [here](#) and go to the Food and Cash icon.

Find a Job

QUESTION: Can you help me find a job?

Answer: Yes. To get started finding a job, click [here](#) or call us at 410-396-3009, and we will contact you within two business days.

QUESTION: What jobs are available now?

Answer: To see our COVID-19 Job Board and apply online, click [here](#).

QUESTION: I recently lost my job. I want to look for a job online. Can I still use the Maryland Workforce Exchange (MWE)?

Answer: Yes, MWE services are still running. The MWE website – [Maryland Workforce Exchange](#) – offers many services to job seekers and businesses.

QUESTION: I need help with my MWE log-in or password? What should I do?

Answer: The MWE Help Desk staff is available via email at WeHelp@dllr.state.md.us.

QUESTION: Are workforce services available at the Community Job Hubs to help me find a job?

Answer: Not at this time. Community Job Hubs (CJH), our partner sites, are closed. Click [here](#) or call 410-396-3009, and we will contact you within two days.

QUESTION: I need to look for a job but I do not have a resume. Can you help?

Answer: Yes. For online resume help, click [here](#). We would be happy to help you.

Career Center Services & Contacts during COVID-19

QUESTION: I have an appointment at one of your centers. What should I do?

Answer: We will call you to talk about how we can help. You can also call us at 410-396-3009 or [call the center directly](#).

QUESTION: What are your centers' phone numbers?

Answer: For a list of MOED's center contacts, click [here](#).

QUESTION: When will your centers reopen?

Answer: We will post on our website: moed.baltimorecity.gov. You can also follow us on [Twitter](#) @BaltMOED and [Facebook](#) at Baltimore City Mayor's Office of Employment Development.

QUESTION: What remote resources are available?

Answer: To see a list of free resources on MOED's Skilling Up in a Remote World webpage, click [here](#).

Get Training

QUESTION: I need job training. Can you help me?

Answer: *Yes. Most training programs are closed right now because of the virus, but we can help you find a program that meets your needs as soon as they reopen. To get started with job training, click [here](#) or call us at 410-396-3009, and we will contact you within two business days.*

QUESTION: What do I do if my job training class was canceled or suspended?

Answer: *If your training class was canceled or suspended, we will notify you as soon as we have an update.*

YouthWorks Summer Jobs

QUESTION: Is YouthWorks going to offer jobs this summer?

Answer: *Yes, YouthWorks 2020 operated a virtual summer jobs program for 4,000 youth from July 13 through August 14 – four hours per day, five days per week. YouthWorkers used a web-based tool that includes job readiness, career exploration, financial literacy, academic enrichment and skills training. To read press release, click [here](#). Follow us @YouthWorksBaltimore on [Facebook](#) and [Instagram](#).*

QUESTION: My child's YouthWorks appointment was canceled. What do I do?

Answer: *We had to stop YouthWorks meetings because of COVID-19. See above for information about the virtual YouthWorks 2020 program.*

QUESTION: I need a job but I do not have a resume. Can you help?

Answer: *Yes. For online resume help, click [here](#). We would be happy to help you.*

Youth Opportunity (YO) Baltimore

QUESTION: I need a job or food. Can you help?

Answer: Yes. For job assistance, click [here](#) or call us at 410-545-6953. For where to get food, click [here](#). For more information, email [Kerry Owings](#).

QUESTION: How will I know when the YO centers reopen?

Answer: Follow us on: Westside YO [Facebook](#), MOED [Facebook](#), and MOED [Twitter](#), or click [here](#).

QUESTION: I was going to meet with staff at YO about a job or for GED class, but the center is closed. What do I do?

Answer: You can call us at 410-545-6953.

QUESTION: Is my job training class canceled?

Answer: All training programs and community colleges classes are closed due to COVID-19. For more information email [Donnice Brown](#).

QUESTION: Are YH2O classes still meeting?

Answer: Yes, but not in-person. You can join your class through the Internet. Email [Anthony Greene](#) to learn how.

Employer Services

QUESTION: What resources are available if my business is impacted by COVID-19?

Answer: For information, click [here](#).

QUESTION: How can I get help with recruitment and hiring during COVID-19?

Answer: We can help you find employees. Call 443-984-3014 or email us at business@oedworks.com.

QUESTION: What other help is available for businesses?

Answer: For more information, click [here](#).

QUESTION: How can I help prevent workplace exposure to COVID-19?

Answer: To read CDC guidance for healthcare settings, click [here](#), and for non-healthcare settings, click [here](#).