

# COVID-19 MOED Response

Mayor's Office of Employment Development  
Frequently Asked Questions  
As of 6/22/20

## Unemployment Insurance & Other Benefits

**QUESTION:** I have been laid off due to COVID-19. Can I apply for Unemployment Insurance?

**Answer:** Yes. You can apply for benefits by clicking [here](#). More information is [here](#).

**QUESTION:** I was told to attend a workshop at the One-Stop Career Center this week to keep my Unemployment Insurance (UI) benefits. The center is closed. Will I lose my benefits?

**Answer:** State staff will call you and go over what you need to do to receive benefits.

**QUESTION:** Can you help me find food and pay bills?

**Answer:** Yes. For food sites, click [here](#). You can apply for food stamps or SNAP and TCA [here](#) and go to the Food and Cash icon.

## Find a Job

**QUESTION:** Can you help me find a job?

**Answer:** Yes. To get started finding a job, click [here](#) or call us at 410-396-3009, and we will contact you within two business days.

**QUESTION:** What jobs are available now?

**Answer:** To see our COVID-19 Job Board and apply online, click [here](#).

**QUESTION:** I recently lost my job. I want to look for a job online. Can I still use the Maryland Workforce Exchange (MWE)?

**Answer:** Yes, MWE services are still running. The MWE website – [Maryland Workforce Exchange](#) – offers many services to job seekers and businesses.

QUESTION: I need help with my MWE log-in or password? What should I do?

*Answer: The MWE Help Desk staff is available via email at [WeHelp@dllr.state.md.us](mailto:WeHelp@dllr.state.md.us).*

QUESTION: Are workforce services available at the Community Job Hubs to help me find a job?

*Answer: Not at this time. Community Job Hubs (CJH), our partner sites, are closed. Click [here](#) or call 410-396-3009, and we will contact you within two days.*

QUESTION: I need to look for a job but I do not have a resume. Can you help?

*Answer: Yes. For online resume help, click [here](#). We would be happy to help you.*

## Career Center Services & Contacts during COVID-19

QUESTION: I have an appointment at one of your centers. What should I do?

*Answer: We will call you to talk about how we can help. You can also call us at 410-396-3009 or [call the center directly](#).*

QUESTION: What are your centers' phone numbers?

*Answer: For a list of MOED's center contacts, click [here](#).*

QUESTION: When will your centers reopen?

*Answer: We will post on our website: [moed.baltimorecity.gov](http://moed.baltimorecity.gov). You can also follow us on [Twitter](#) @BaltMOED and [Facebook](#) at Baltimore City Mayor's Office of Employment Development.*

QUESTION: What remote resources are available?

*Answer: To see a list of free resources on MOED's Skilling Up in a Remote World webpage, click [here](#).*

## Get Training

**QUESTION:** I need job training. Can you help me?

**Answer:** *Yes. Most training programs are closed right now because of the virus, but we can help you find a program that meets your needs as soon as they reopen. To get started with job training, click [here](#) or call us at 410-396-3009, and we will contact you within two business days.*

**QUESTION:** What do I do if my job training class was canceled or suspended?

**Answer:** *If your training class was canceled or suspended, we will notify you as soon as we have an update.*

## YouthWorks Summer Jobs

**QUESTION:** Is YouthWorks going to offer jobs this summer?

**Answer:** *Yes, YouthWorks 2020 will operate a virtual summer jobs program for 4,000 youth from July 13 through August 14 – four hours per day, five days per week. YouthWorkers will use a web-based tool that includes job readiness, career exploration, financial literacy, academic enrichment and skills training. Registered youth will be contacted directly by phone and email with more information. To read press release, click [here](#). Follow us @YouthWorksBaltimore on [Facebook](#) and [Instagram](#).*

**QUESTION:** My child's YouthWorks appointment was canceled. What do I do?

**Answer:** *We had to stop YouthWorks meetings because of COVID-19. See above for information about the virtual YouthWorks 2020 program.*

**QUESTION:** I need a job but I do not have a resume. Can you help?

**Answer:** *Yes. For online resume help, click [here](#). We would be happy to help you.*

## Youth Opportunity (YO) Baltimore

QUESTION: I need a job or food. Can you help?

**Answer:** Yes. For job assistance, click [here](#) or call us at 410-545-6953. For where to get food, click [here](#). For more information, email [Kerry Owings](#).

QUESTION: How will I know when the YO centers reopen?

**Answer:** Follow us on: Westside YO [Facebook](#), MOED [Facebook](#), and MOED [Twitter](#), or click [here](#).

QUESTION: I was going to meet with staff at YO about a job or for GED class, but the center is closed. What do I do?

**Answer:** You can call us at 410-545-6953.

QUESTION: Is my job training class canceled?

**Answer:** All training programs and community colleges classes are closed due to COVID-19. For more information email [Donnice Brown](#).

QUESTION: Are YH2O classes still meeting?

**Answer:** Yes, but not in-person. You can join your class through the Internet. Email [Anthony Greene](#) to learn how.

## Business Services

QUESTION: What resources are available if my business is impacted by COVID-19?

**Answer:** For information, click [here](#).

QUESTION: How can I get help with recruitment and hiring during COVID-19?

**Answer:** We can help you find employees. Call 443-984-3014 or email us at [business@oedworks.com](mailto:business@oedworks.com).

**QUESTION:** What help is available for small businesses?

**Answer:** For the Paycheck Protection Program (PPP) that can help small businesses retain and rehire employees, click [here](#) .

**QUESTION:** How can I help prevent workplace exposure to COVID-19?

**Answer:** To read CDC guidance for healthcare settings, click [here](#), and for non-healthcare settings, click [here](#).